

## Basic tips for maintaining physical accessibility

1. Do not lock accessible bathrooms or lifts while premises are in use by members of the public. Ensure accessible bathrooms can be reached via a continuous accessible path of travel.
2. Do not use accessible bathrooms or change rooms as storage areas.
3. Avoid constructing temporary displays or stacking goods in a manner which obstructs aisles. Make sure there are continuous accessible paths of travel around and within premises.
4. Make sure that counter heights, lift buttons, EFTPOS facilities, door handles, etc. are within reach of a person using a wheelchair.
5. Ensure that lift buttons have raised tactile and Braille information next to them and that the lifts provide audible information telling passengers what floor they have arrived at.
6. Maintain adequate lighting levels throughout premises.
7. Provide adequate signage for people with disability accessing or using the premises.
8. Do not allow surfaces to become dangerously worn or slippery.
9. Provide designated parking spaces for people with disabilities and maintain a continuous accessible path of travel from the parking space to the premises.

Note: This information has been extracted from 'Access for all: improving accessibility for consumers with disability' from the Australian Human Rights Commission's 'Good Practice Good business' suite of resources. The full list of resources is available at <https://humanrights.gov.au/our-work/employers/good-practice-good-business-factsheets>

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